Communication devices for the mobile professional

Spring 2011
“My workplace, wherever I need it to be”

Mobile professionals are always on the move, usually on the phone, and hard at work wherever they go. They can’t afford to run out of power or be held back by their environment. They know they have not only the freedom to communicate how, where and when they want – across any platform they choose – they also know that technology can empower them to make the most of their increasingly precious work and play time. And they want to use it to the full.

Mobile professionals are modern, tech-savvy knowledge workers who are employed for their ability to interpret information, identify problems and create strategic solutions. It’s not surprising then, that they are just as likely to be more experienced professionals – who need to balance work with family life – as they are to be younger workers.

The challenges

Mobile professionals need to be able to deliver the same level of service and high quality of work at all times. That means heavy phone usage, with lots of outbound calling. It also involves reliable access to the internet, e-mail and all the resources and applications that are available back at the office. And they could be anywhere, including at home, in the car or at a café, hotel, station, airport or customer site.

They therefore need lightweight, easy-to-use tools that offer top quality phone and networking capabilities with all-day talk time. These have to offer the mobile worker clear call quality, even when there is background noise, and also simplify call management over multiple devices.

Because they’re frequently holding a phone to their ear, mobile professionals worry about back pain and the health risks of mobile use. Having both hands-free while on calls feels more natural and comfortable. It also makes it easier to multi-task and answer calls while carrying a bag.

What’s more, mobile workers want mobile devices that not only support their working style – they also expect devices that work with their lifestyle and help them to interact through the social media.

Delivering smarter sound

The latest Plantronics headsets produce ‘HD’ quality sound, whether workers are talking whilst e-mailing on a smartphone, or VoIP calling from a tablet. Noise-cancelling technology eliminates unwanted background noise when calling from the car or the corner of a busy street. And detailed design features – such as a perfect balance between battery and boom – make for better sound, with greater comfort.

Smart sensor technology

This new technology (dON/dOFF) lets users answer a call simply by putting on the headset. It senses when the headset is not in use and automatically locks to prevent accidental dialling, as well as automatically transferring a call between the mobile phone and headset when the headset is out of range, all without pressing a button.

Smarter presence

When answering a call the technology automatically updates their softphone presence, so colleagues instantly know their availability.

Plantronics headsets keep them going

As the headset is a cornerstone of the new, ‘smarter living’ way of working and playing, mobile professionals want the most from the technology and devices they buy – so they get more out of the time they treasure and can work in the places and spaces in which they need to be, when they need to be there.

Plantronics headsets work across multiple phones, tablets and PCs – which allows users to carry on talking while operating other devices. And because our headsets aren’t just for talking – but also for listening to music and engaging with multimedia – they let demanding mobile professionals make more of their downtime as well.
Plantronics Voyager™ PRO UC
Revolutionising the mobile office

Communication on-the-go has never been smarter. Your customers can now be truly mobile with the intelligent, next generation Voyager PRO UC Bluetooth® headset system.

Voyager PRO UC unifies PC and mobile phone communications while experiencing Smart Sensor technology to help users stay connected – and productive – wherever work takes them.

Next generation technology

New Smart Sensor technology provides a seamless and intuitive user experience:

- Automatically answers calls simply by placing the headset on the ear (dON/dOFF)
- Automatically transfers calls between mobile phone and headset
- When on a mobile or PC call, softphone presence is automatically updated when PC is in range
- Eliminates accidental dialling by locking call button when headset is not worn
- Manage PC and mobile phone calls from a single headset

Outstanding audio quality

- Noise cancellation with dual-mic Audio IQ² DSP
- Three layers of wind noise protection
- Wideband audio for clear PC calls
- Stream music, podcasts, GPS and more with A2DP technology

Superior call management

- New Bluetooth® mini USB adapter can stay in a laptop port for always-ready connectivity
- Enhanced voice alerts announce remaining talk time, connection status, battery level and mute
- Multi-device connectivity to manage PC and mobile phone calls from a single headset
- iPhone® headset battery meter
- Comfort-tested for extended wear
- Up to 6 hours talk time and 5 days standby time

Your presence is your business


Presence information can be highly sensitive, and many people will want to fully control how it is used and who sees it. For example, a worker may only want colleagues to see their detailed presence information during office hours.

Plantronics Smart Sensor technology, featured in the Voyager PRO UC headset, transforms PC and mobile phone communications and gives users more control over who sees their presence status, and when.

Automatic call management

Smart Sensor technology means the headset is more intelligent about how people work and provides helpful features like automatic call answering, simply by placing the headset on, or automatically transferring an incoming call from mobile phone to headset and back again.

And when the headset is off the ear, the call button is locked to eliminate accidental dialling.

Automatic presence detection

When a user is on a call, the Voyager PRO UC automatically sets their presence to ‘busy’. If they’re using multiple UC applications, the headset updates their status on all applications in use, whether talking on a PC or a mobile phone.

“We made one call with the new Voyager™ PRO UC headset from a crowded CES show floor and noticed that, despite the buzz of the crowd, our caller never asked us to speak louder or commented on the noise in the background.”

Voyager PRO UC voted Best Accessory of CES 2011 by LAPTOP.com, 7 January 2011

Automatically answers calls simply by placing the headset on the ear

BUSY AWAY AVAILABLE

Headset automatically updates presence

dON

dOFF
### Corded Headsets

<table>
<thead>
<tr>
<th>Blackwire 420</th>
<th>EncorePro™ x MO300</th>
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<tbody>
<tr>
<td><strong>Designed for</strong></td>
<td>The mobile professional using their PC for UC and multimedia applications (e.g. work, coffee shop, hotel, airport).</td>
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<tr>
<td><strong>Devices</strong></td>
<td>Choose your product information.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
<td>The EncorePro is a professional headset which when combined with a MO300 adaptor provides superb audio quality and all day wearing comfort for longer calls on your mobile handset.</td>
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</tbody>
</table>
| **Key features** | • Fold-flat for easy mobility  
• A soft travel carrying case which provides extra protection and hand management  
• Noise-cancelling microphone limits outside interference, ensuring excellent audio quality and waxing listener fatigue  
• Echo cancellation for full-duplex speakerphone when both the microphone and speaker are on at the same time  
• Hi-Fi audio with sound optimised music and spoken quality  
• Widelband microphone provides the broadest audio bandwidth available  
• Microphone, soft ear cushions, and a soft head-band adjusts for perfect fit and extended wear  
• Total-focus sound reduction binaural design  
• SoundGuard™ protects against instantaneous sound spikes above 110dB |

### Wireless Bluetooth Headsets

<table>
<thead>
<tr>
<th>Voyager® PRO UC</th>
<th>M100® Save™</th>
<th>Savio® Go</th>
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<tr>
<td><strong>Designed for mobile professionals in the office and on-the-go, the Plantronics Voyager PRO UC wireless headset lets you seamlessly switch between your PC and mobile phone calls.</strong></td>
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<tr>
<td><strong>This headset is your smartphone assistant. Now your voice is in control with a headset that responds to your every need.</strong></td>
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<tr>
<td>Savio Go provides unparalleled audio quality and flexibility to connect to your PC and your mobile device. Incorporating wideband audio that sharpens PC voice transmissions and streaming audio.</td>
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<tr>
<td><strong>Easy to install hands-free speakerphone for the car. Using your smartphone safely on the road is easy with the Plantronics K500 in-car speakerphone. Broadcast calls, GPS navigation and music from your smartphone while you drive.</strong></td>
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### Speakerphones

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<tr>
<th>K100™</th>
<th>Calisto® 420</th>
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<tr>
<td><strong>Easy for group conference calls via Microsoft® Office Communicator 2007 and Microsoft® Lync® Server 2010.</strong></td>
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<tr>
<td><strong>To achieve call clarity, the Calisto 420 includes an acoustic echo canceller, noise suppression and equaliser algorithms embedded within the product.</strong></td>
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<tr>
<td><strong>Powered through the USB connection.</strong></td>
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<tr>
<td><strong>3.5mm stereo jack for external loudspeakers and headphones.</strong></td>
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<tr>
<td><strong>Illuminated mute/ unmute and volume control functions.</strong></td>
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<tr>
<td><strong>Integrated microphone and loudspeaker – 90° room coverage with full-duplex audio, echo cancellation and noise suppression.</strong></td>
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<tr>
<td><strong>Small footprint: 3.75” W x 1.25” H x 6.5” D</strong></td>
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### CORDED HEADSET FEATURES

<table>
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<tr>
<th>Product feature</th>
<th>EncorePro™ x MO300</th>
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| **Features** | Volume, mute, hookswitch, stowable boom  
SoundGuard PerSono Suite (jack/headset compatible), American, folding flat speaker, RFI/EMI store performance  
Quick Disconnect, QuickCall |
| **Headset differentiators** | PC and mobile phone integration  
Voice commands, voice alerts, 3-microphones, QuickPair  
3.5mm stereo jack for external audio or video |
| **Box content** | Headset and cable to be purchased separately  
AC charger, storage pouch, silicone ear tips, clip-on earloop, user and safety guide |
| **Warranty** | 1 year  
2 year  
2 year |
| **Part numbers and EAN codes** | 42635-05  
01722931521 |
| **Standard version** | EncorePro™ | 38845-02 |
| | 42635-05 | 38845-02 |
| | 01722931552 | 5035883030553 |
| **Part numbers and EAN codes** | 42635-05  
01722931521 | 38635-02  
5035883030553 |
| **Standard version** | 42635-05 | 38635-02 |
| | 01722931552 | 5035883030553 |

For all manufacturer specific MO300 part numbers, see separate part listing.
When the city is your office
Let WorkSnug show you where to connect

When the city is your office and the options are endless, finding the perfect café or coffee shop to serve as your mobile workspace can be overwhelming, especially if you’re in a hurry.

WorkSnug, in association with Plantronics, has launched a groundbreaking application for the iPhone® that guides mobile workers to the nearest and best places to connect to the Internet, all by simply holding up their phone.

We know the pain of making a shaky VoIP call in a public workspace. At best it’s annoying, at worst it’s unprofessional, so WorkSnug’s VoIP Checker tool will assess your current network against a series of measures which predict VoIP call performance.

Visit worksnug.com to see where WorkSnug is now available and download the FREE Augmented Reality Application.

When the city is your office

Staying in touch on the road

Smartphone users rely heavily on hands-free products, and they use them in their vehicles more than anywhere else.

However, their communications are constrained by safety laws in many countries. Legislation in recent years has prevented texting, and laws that forbid talking while holding a handset have become increasingly common.

Plantronics Vocalyst™ to the rescue

Vocalyst turns Plantronics headsets into ‘virtual touch’ interfaces. The service uses robust voice recognition technology to ‘speak’ e-mail and SMS messages out loud and also accommodates traffic, weather, and directory services. It allows updates to social network updates on-the-fly too.

What’s more, Vocalyst helps minimise distraction, enabling users to stay productive and safe while driving.

To find out more about Vocalyst, visit our website at plantronics.com.

Visit worksnug.com to see where WorkSnug is now available and download the FREE Augmented Reality Application.

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